

CHANGE CONTROL ACTIVITIES SCHEDULE

As Of -- WEEK ENDING 10/18/2002

| No. | Item | Start Date | Details | Status | U | Date Ended |
|-----|--|---|---|---|---|------------|
| 01 | PeopleSoft - HR Ref: Kari Alverson | Each Friday on PR Check Issue day | ACTIVITY: Update HRSBOX, HRQA, and HRTEST databases throughout the day. LOCATION: N/A IMPACT: These databases will be unavailable during the updates. | Ongoing. | | N/A |
| 02 | PeopleSoft - HR Ref: Kari Alverson | Monday to Wednesday of each Payroll week | ACTIVITY: Bring down HRPROD Application Server from 10am Monday until 8am Wednesday LOCATION: N/A IMPACT: The server will be unavailable during this period of the <u>Payroll week</u> . | Ongoing. | | N/A |
| 03 | PeopleSoft - HR Ref: Kari Alverson | Friday, 11/01/2002 | ACTIVITY: Apply patches to the HR Production areas from 7am until 9am LOCATION: N/A IMPACT: The server will be unavailable during this period. | Waiting for the arrival of the next scheduled Start Date. | | |
| 04 | PeopleSoft - FS Ref: Cheri Detweiler | Each Friday between 1st & 2nd PR Check Issue days | ACTIVITY: Update FSSBOX, FSQA, and FSTEST databases from FSPROD data throughout the day. LOCATION: N/A IMPACT: These databases will be unavailable during the updates on those days. | Ongoing. | | N/A |
| 05 | PeopleSoft - FS Ref: Cheri Detweiler | To Be Determined | ACTIVITY: Apply patches to the FS Production areas from 7am until 9am LOCATION: N/A IMPACT: The server will be unavailable during this period. | Waiting for decision. | | N/A |
| 06 | Computer Systems Ref: Rich Anderson | Each Sunday between 3am and 9am | ACTIVITY: Perform maintenance and upgrades on network systems. LOCATION: ISD Computer Room. IMPACT: All City network systems will be unavailable during this period. | Ongoing. | | N/A |
| 83 | Oracle Patch -- Hafnium Ref: Kari Alverson | To Be Announced | ACTIVITY: Apply patch to Oracle database on server Hafnium LOCATION: N/A IMPACT: This database will unavailable during the patch update. | Waiting for Start Date decision. | | |

CHANGE CONTROL ACTIVITIES SCHEDULE

| No. | Item | Start Date | Details | Status | U | Date Ended |
|-----|--|---|--|--|---|------------|
| 86 | GroupWise Client Upgrade Ref: Paul Pedron | Monday, 10/07/2002 thru Friday, 10/11/2002 | <u>ACTIVITY:</u> Upgrade GroupWise client to version 6.0.2. <u>LOCATION:</u> <i>Convention Center / FAX</i> <u>IMPACT:</u> User will be prompted to install. Approx. 3-5 minutes per machine. May automatically restart during update. | Convention Center completed 10/11/2002. FAX still going. | | |
| 87 | GroupWise Client Upgrade Ref: Paul Pedron | Moved to Monday, 10/21/2002 thru Friday, 10/25/2002 | <u>ACTIVITY:</u> Upgrade GroupWise client to version 6.0.2. <u>LOCATION:</u> <i>Fire / MSC</i> <u>IMPACT:</u> User will be prompted to install. Approx. 3-5 minutes per machine. May automatically restart during update. | Waiting for the arrival of the new scheduled Start Date. | | |
| 92 | PD Netware Servers Ref: Harry Houck | To Be Determined | <u>ACTIVITY:</u> Netware Server upgrades, Kevlar and Area Stations. <u>LOCATION:</u> Police Dept. only. <u>IMPACT:</u> P.D. staff will be notified, by Harry Houck, of outages at the time of the updates. File access and network printing affected for 15 minutes. | Ongoing until completed. | | |
| 93 | HTE Version 6.1 Ref: Dennis Jones | Saturday, 10/12/2002, AFTER Utility Billing | <u>ACTIVITY:</u> Load HTE version 6.1 software into the test environment on the AS/400. <u>LOCATION:</u> ISD Computer Room. <u>IMPACT:</u> NO impact to production. | Waiting for the arrival of scheduled Start Date. | U | 10/12/2002 |

